



THE CONTENT STRUCTURE WORKSHEET

thewebsitetoolkit.co.uk

A.I.D.A.	WHAT TO DO	EXAMPLES	QUESTIONS TO ASK YOURSELF
Step 1: Attention-grabbing headline			
ATTENTION	Describe your avatar's pain/desire in a nutshell This is 80% of the potency of your page!	How X [people like you] achieved [desire] Get rid of [problem] once and for all Why Richard Branson bought one	See below:
Step 2: Identify customer and their pain			
	Use 'you' more than 'we' Talk emotively in their language Customer should recognise themselves Their pain points/desires should be described Describe the resulting frustrations/feelings	You're a business owner who knows what they want If you're a home owner like me It's so frustrating when And that makes you feel Imagine the feeling when	At which <i>single</i> avatar is this page aimed? What are their frustrations; what symptoms have led them to seek your service / product? What is the resulting pain? How does that make them feel? What do they desire more than anything?
Step 3: Introduce your business			
INTEREST	Tell them about your background / experience Why you're precisely qualified to help their specific issue	I've been solving x problems for 15 years We're uniquely qualified due to x experience	What specific experience qualifies you as the best person to solve their problem? How did you get into this industry; was there a particular relevant incident; tell your story!
Step 4: Testimonial			
	Offer a short , pithy testimonial that backs up your qualification	ABC Company / Person has exactly the experience necessary	Please supply a testimonial to back up your experience / qualification
Step 5: Offering			
	A <i>concise</i> description of your product / service		
Step 6: Bullet point benefits			
DESIRE	List the benefits Exactly match the pain points in Step 2 Make sure you talk benefits, not features Introduce desire	Free up more of your valuable time Reduce costs / Generate more business Improve lifestyle Be the envy of your neighbours	What positive benefits do your customers experience? (Keep asking 'why is this important' until you get the same answer)
Step 7: Limited offer			
	People like to procrastinate before buying Make it harder for them to resist by limiting your offer	There are only 7 left on the shelf Special offer ends Tuesday We only have capacity for 3 more clients	How can you limit your offering to stimulate immediate action? This can be a <i>perceived</i> limit
Step 8: Call to action			
ACTION	Be blunt - tell them how to buy	Pick up the phone Fill out the form Order online Send an email to	What would someone <i>genuinely</i> interested in buying need to do to initiate a sale?
Step 9: Testimonial			
	Quote someone else who bought and is delighted	"I'm so pleased with my x"	Please supply a testimonial to demonstrate customer satisfaction